Register now!

Registration for the WSIS+20 High-Level Event 2025 is free of charge and open to all stakeholders.

Registration is mandatory for all participants to attend the Event.

Invitation letter available in **6 UN Languages**.

On-site Registration   Virtual Registration

https://www.itu.int/net4/wsis/forum/2025/Home/Registration

We encourage you to book your accommodation early.

**Accreditation and Visa**
- Accreditation is required in order to participate on-site to attend the Event.
- Accreditation requests should be submitted as soon as possible and no later than **30 April 2024** to ensure timely administrative processing of the requests.
- A registration confirmation (e-confirmation) will be the sole document provided for visa support.

Learn more : wsis.org/forum

WORLD SUMMIT ON THE INFORMATION SOCIETY

Stakeholder Type and Regional Distribution

Stakeholder Type Distribution
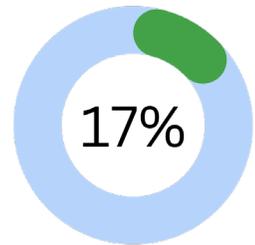
17% — Academia / Technical Community
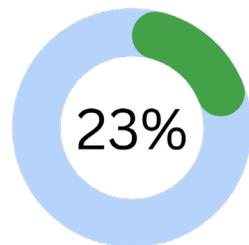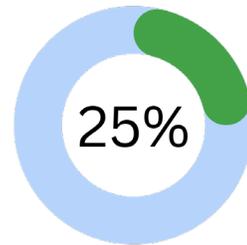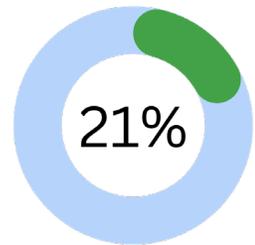
23% — Civil Society

25% — Governments

21% — International Organizations

13% — Private Sector

1% — Other

Regional Distribution

Africa 15%

Western Europe 31%

Asia and Australasia 29%

Eastern Europe and Northern Asia 6%

The Americas 19%
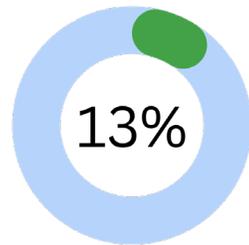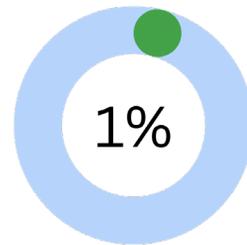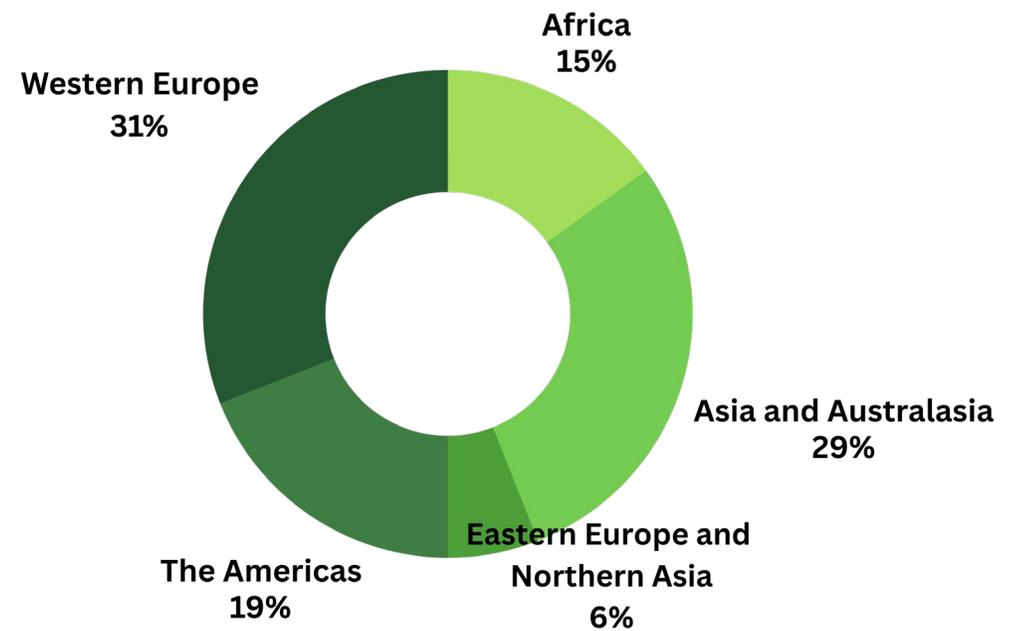
It is important to note that about half of submissions from Western Europe came from the headquarters of Organizations with an international presence.

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THE INFORMATION SOCIETY

Innovative Formats Suggestions

MATCHMAKING and NETWORKING SPACE

A dedicated matchmaking platform for countries, businesses, and organizations with similar interests to foster partnerships, collaborate, and pitch ideas.

ROUNDTABLE SESSIONS

Organize multistakeholder roundtables on key themes for dynamic interactions.

YOUTH TRACK

Organize a full track led by youth and grassroots digital changemakers.

LIVE POLLS

Real-time polls to gather instant feedback from participants.

DIGITAL TOWNHALL

A dynamic space where participants can engage with speakers, ask questions, and join in lively, informal discussions.

CREATIVE SPACES

Innovation labs for live demonstrations, testimonials and storytelling.

CASE STUDIES SHOWCASES

Highlight examples of successful digital innovations and solutions.

HYBRID INCLUSIVE PARTICIPATION

Ensure that both in-person and remote participants can fully engage in discussions and knowledge-sharing.

Key Topics Suggested for the Forum

Achievements and Challenges of WSIS Action Lines in the past 20 years

WSIS ACTION LINE 1
PROMOTION OF ICTS FOR DEVELOPMENT

WSIS ACTION LINE 2
INFORMATION AND COMMUNICATION INFRASTRUCTURE

WSIS ACTION LINE 3
ACCESS TO INFORMATION AND KNOWLEDGE

WSIS ACTION LINE 4
CAPACITY BUILDING

Action Line C1

ACHIEVEMENTS
- Collaborative governance with governments, private sector & civil society.
- Expanded digital infrastructure, boosting access.
- E-Gov platforms enhanced transparency & service delivery.

CHALLENGES
- Persistent digital divides.
- Lack of coordination among sectors.
- Funding and resource constraints.

Action Line C2

ACHIEVEMENTS
- Global expansion in mobile networks 2G/3G/4G/5G.
- Broadband deployment & satellite investments closed gaps.
- Advancements in ICT infrastructure.

CHALLENGES
- Limited infrastructure in developing regions
- Affordability barriers.
- Geographic disparities.

Action Line C3

ACHIEVEMENTS
- Growth of open knowledge platforms.
- Enhanced digital inclusion.
- Implementation of open access policies

CHALLENGES
- Content accessibility and language barriers.
- The rise of misinformation.
- Digital literacy.

Action Line C4

ACHIEVEMENTS
- Surge in digital skills & online learning.
- Multistakeholder collaboration through trainings and workshops.
- Growth of ICT mentorship, entrepreneurship, and innovation hubs.

CHALLENGES
- Adapting capacity-building programs to keep pace with rapid technological advancements
- ICT skills gaps.
- Lack long-term sustainability and scalability.

Achievements and Challenges of WSIS Action Lines in the past 20 years

**WSIS ACTION LINE 5
BUILDING CONFIDENCE
AND SECURITY
IN THE USE OF ICTS**

**WSIS ACTION LINE 6
ENABLING
ENVIRONMENT**

**WSIS ACTION LINE 7
E-GOVERNMENT**

**WSIS ACTION LINE 7
E-BUSINESS**

Action Line C5

ACHIEVEMENTS
- Establishment of cybersecurity institutions.
- Adoption of regulations on cybersecurity and data privacy.
- Increased public awareness on cybersecurity best practices

CHALLENGES
- Increasing cyberthreats.
- Cybersecurity resilience.
- Data privacy concerns.

Action Line C6

ACHIEVEMENTS
- Creation of policy and regulatory frameworks that foster ICT growth.
- Public-Private Partnerships.
- Greater advocacy for affordable internet access and fair digital trade policies

CHALLENGES
- Slow policy adaptation to digital changes.
- Investment barriers.
- Regulatory and policy gaps.

Action Line C7: E-government

ACHIEVEMENTS
- Enhancement of transparency and citizen participation.
- Expansion of digital government and public services.
- Digital identity and authentication.

CHALLENGES
- Ensuring interoperability and standardization of ICT systems.
- Cybersecurity risks.
- Unequal access to infrastructure.

Action Line C7: E-business

ACHIEVEMENTS
- Digital trade and growth of global e-commerce platforms.
- Advancement of digital payment systems and fintech.
- Accessibility and Inclusion of SMEs and entrepreneurs.

CHALLENGES
- Disparities in digital infrastructure.
- Digital skills gaps.
- Lack of clear regulatory frameworks for emerging fintech and digital trade.

Achievements and Challenges of WSIS Action Lines in the past 20 years

WSIS ACTION LINE 7
E-LEARNING

WSIS ACTION LINE 7
E-HEALTH

WSIS ACTION LINE 7
E-EMPLOYMENT

WSIS ACTION LINE 7
E-ENVIRONMENT
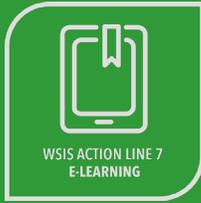
Action Line C7: E-learning

ACHIEVEMENTS
- Global e-learning platforms and open online courses.
- Expansion of open educational resources (OER) and remote learning tools.
- Transformation of teaching and learning methods.

CHALLENGES
- Lack of content adapted to local contexts and different national languages.
- Inequalities in access to infrastructure and connectivity.
- Lack of training and digital Skills

Action Line C7: E-health

ACHIEVEMENTS
- Telemedicine & eHealth strategies to improve healthcare services scaled up.
- Digital health records and data management.
- Digital health solutions and guidelines.

CHALLENGES
- Data privacy and security concerns.
- Ensuring ethical AI applications in healthcare.
- Unequal access to digital health services.

Action Line C7: E-employment

ACHIEVEMENTS
- Remote work & digital job tools surged.
- Digitization of job postings and recruitment processes.
- Growth of platform work (Gig Economy)

CHALLENGES
- Labor rights in digital and gig economy jobs remain weak.
- Job instability, work intensification, and declining well-being.
- Automation and AI threatening traditional jobs, with reskilling efforts lagging behind workforce demands.

Action Line C7: E-environment

ACHIEVEMENTS
- Environmental monitoring and management using ICTs.
- Promoting circular economy and eco-innovation.
- Climate modelling, disaster management, e-waste, and carbon footprint tracking.

CHALLENGES
- Limited adoption of green ICTs.
- Gap in international standards for measuring digital environmental sustainability.
- National digital transformation strategies ignore environmental risks and opportunities.

Achievements and Challenges of WSIS Action Lines in the past 20 years

WSIS ACTION LINE 7 E-AGRICULTURE

WSIS ACTION LINE 7 E-SCIENCE

WSIS ACTION LINE 8 CULTURAL DIVERSITY AND LOCAL CONTENT

WSIS ACTION LINE 9 MEDIA

Action Line C7: E-agriculture

ACHIEVEMENTS
- Creation of E-Agriculture Community.
- ICT-driven agricultural development to enhance food security, sustainability, and rural development.
- Precision farming and smart agriculture.

CHALLENGES
- Climate change.
- Rural access to technology.
- Smallholder farmers face challenges in accessing ICT solutions.

Action Line C7: E-Science

ACHIEVEMENTS
- Open science platforms & AI-driven research expanded.
- Supercomputing and Big Data for research.
- ICT enables global collaboration among researchers, accelerating scientific discoveries.

CHALLENGES
- Ethical considerations around data privacy, intellectual property.
- Operational and infrastructural challenges.
- High-tech costs.

Action Line C8

ACHIEVEMENTS
- Digital preservation of languages & heritage.
- Accessibility of local cultural content.
- Protection and promotion of cultural rights and digital identities.

CHALLENGES
- Dominance of international content on the internet.
- Erosion of cultural identities and standardization of content.
- Local languages and cultural content remain underrepresented.

Action Line C9

ACHIEVEMENTS
- Digital transformation of traditional media.
- Journalistic safety frameworks adopted.
- Media literacy & independence strengthened.

CHALLENGES
- Threats to journalists and press freedom.
- Disinformation proliferation.
- Hate speech on social media.

Achievements and Challenges of WSIS Action Lines in the past 20 years

WSIS ACTION LINE 10
ETHICAL DIMENSIONS
OF THE
INFORMATION SOCIETY

WSIS ACTION LINE 11
INTERNATIONAL
AND REGIONAL
COOPERATION

Action Line C10

ACHIEVEMENTS
- AI ethics & data privacy gained focus.
- Rights of people online.
- Adoption of the UNESCO Recommendation on the Ethics of Artificial Intelligence.

CHALLENGES
- AI and data ethics concerns.
- Privacy violations.
- Proliferation and misuse of generative AI technologies.

Action Line C11

ACHIEVEMENTS
- Strengthened global partnerships .
- Establishment of international cooperation mechanisms promoting ICT development and multi-stakeholder partnerships.
- Multistakeholder engagement and regional initiatives.

CHALLENGES
- Fragmented cooperation mechanisms.
- Weak resource mobilization.
- Geopolitical complexities.

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Emerging Trends in Digital Development for WSIS+20 Review consideration

Ethical use of data

Protection of personal data and digital rights

Rising digital threats and cyberattacks

Artificial Intelligence

Machine learning

Blockchain

Quantum computing

Internet of Things

5G/6G

Open source

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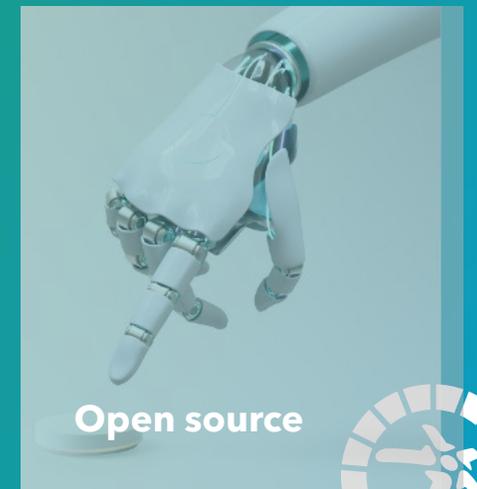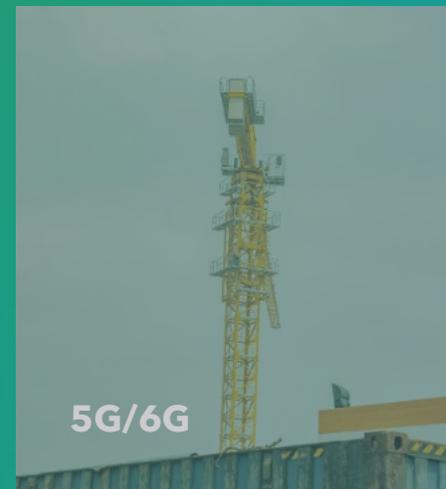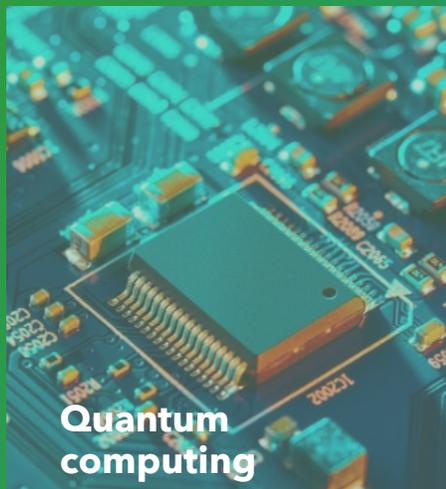
VISION FOR THE FUTURE OF THE WSIS PROCESS

- WSIS as the leading global platform for digital transformation.
- Establish WSIS follow-up as a permanent process.
- Ensure inclusive digital governance with equitable regulations.
- WSIS must continue bridging the digital divide.
- Keep WSIS adaptable to emerging challenges.
- Review WSIS every five years or less.
- Make WSIS more agile, inclusive, and influential.
- WSIS as a central hub for global digital governance.
- Move beyond declarations to concrete action.
- WSIS Forum and IGF continue to provide a multistakeholder platform.
- Strengthen WSIS as a driver of the global digital agenda.

- Strengthen open, multi-stakeholder dialogue.
- Continue collecting and sharing best practices through the WSIS Stocktaking Database, including the WSIS Prizes.
- Enhance data collection and impact measurement.
- WSIS as a reference for responsible digital transformation.
- Establish strong monitoring and accountability for WSIS.
- UNGIS must continue serving as an inter-agency mechanism on digital for development.
- Use WSIS to advance GDC commitments.
- Leverage WSIS Forum to track GDC progress, including AI and data.
- Develop a GDC roadmap with clear roles and accountability.
- Promote inclusive, development-driven global digital cooperation.
- Align WSIS Action Lines with GDC and the evolving digital economy.

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Join the Open Consultation Process meetings

18 November 2024
14:00-15:00 CET
ITU HQ, Room A and remote

1ˢᵗ Meeting

2ⁿᵈ Meeting

18 December 2024
During IGF-24, Riyadh, Saudi Arabia
07:45 to 08:45 (CET)
with remote participation

11 February 2025
During 42ⁿᵈ CWG-WSIS&SDG
ITU HQ, Geneva and remote

3ʳᵈ Meeting

4ᵗʰ Meeting

3 April 2025
ITU HQ, Room A, Geneva and remote

10 June 2025
14:00-15:00 CEST
ITU HQ, Room A
and remote

Final Brief

Learn more

Draft Agenda

	MON **7 July**	**TUE** **8 July**	**WED** **9 July**	**THU** **10 July**	**FRI** **11 July**
AM	• Ambassadors Roundtable (TBC) • Inaugural Session • High-Level Plenary • Exhibition Inauguration • Knowledge Café • WSIS Prizes • Youth	• Forum track • WSIS briefing for newcomers • High-Level Lunch by Platinum partner • Knowledge Café	• Network of Women Leaders in ICT Breakfast • High-Level Track • Forum track • WSIS briefing for newcomers • High-Level Lunch by Diamond partner • Knowledge Café	• UNGIS High-Level Meeting • High-Level track • WSIS briefing for newcomers • Forum track • Knowledge Café	• High-Level track • WSIS briefing for newcomers • Forum track • Knowledge Café
PM	• WSIS Prizes Champions Ceremony • Forum track • WSIS briefing for newcomers • Reception by Poland / Youth Party	• Regulators Roundtable • Forum track • TED/similar TalkX WSIS 20-year celebrations	• High-Level track • Ministerial Roundtable • ITU 160th Presidential Dinner	• **AI Governance Dialogue** • Forum track • Official Swiss Reception • Partner Certificates	• WSIS Action Lines Facilitators Meeting • Closing Ceremony and Chair's WSIS+20 HLE Summary

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Chair Designate

H.E. Mr. Solly Malatsi

Minister, Department of
Communications and Digital
Technologies (DCDT)
South Africa

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High-Level Track

High-Level Engagements

- 7-11 July: High-Level Dialogues
- 9-11 July: Leaders TalkX
- 8 July: Regulators Roundtable (invitation-only)
- 9 July: Ministerial Roundtable (invitation-only)
- 10 July: AI Governance Dialogue (invitation-only) lunch
- 10 July: AI Governance Dialogue plenary

2 Heads of States confirmed
20+ Ministers confirmed
25+ Heads of Regulatory Authorities

Requests for High-Level speaking slots open
https://www.itu.int/net4/wsis/forum/2025/HighLevel
Deadline 30 April 2025

Algeria	**Cambodia**
Andorra	**Colombia**
Costa Rica	**Equatorial Guinea**
Ghana	
Greece	
India	**France**
Japan	**Georgia**
Kuwait	**Mexico**
Libya	
Malaysia	**Mongolia**
Mongolia	**Nigeria**
Montenegro	
	Portugal
Mozambique	
Nauru	**Qatar**
Qatar	**Samoa**
Russian Federation	**Somalia**
	Sweden
Senegal	
Slovenia	**Thailand**
Somalia	
Spain	**Tunisia**
South Africa	**Türkiye**
United Kingdom	

Call for High-Level Track Facilitators

- Objective : capture the vision, identify emerging trends, opportunities and challenges shared by the High-Level speakers in the TalkX

- Representation from : Private Sector, Civil Society, Technical Community, Academia and International Organizations

- Nominations open until: **30 April 2025**

- www.wsis.org/forum

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Outcome Documents

WSIS+20 High-Level Event 2025 Chair's Summary

WSIS+20 High-Level Event 2025 Outcomes Document

High-Level Track Outcomes and Executive Brief

WSIS Action Lines 20 years of achievements, challenges, and emerging trends

WSIS+20 Forum HLE Stocktaking Success Stories

WSIS+20 Forum HLE Stocktaking Report

WSIS Prizes 2025

110 Countries

973 Submissions

Regional Distribution

519 (53%)
259 (27%)
88 (9%)
56 (6%)
49 (5%)
1 (0%)

Region ● Asia and Pacific ● Africa ● Western Europe and North America ● Latin America and the Caribbean ● Eastern Europe ● International

Stakeholder Type Distribution

Government **497**

Private Sector **190**

Civil Society **165**

Academia **82**

International Organization **38**
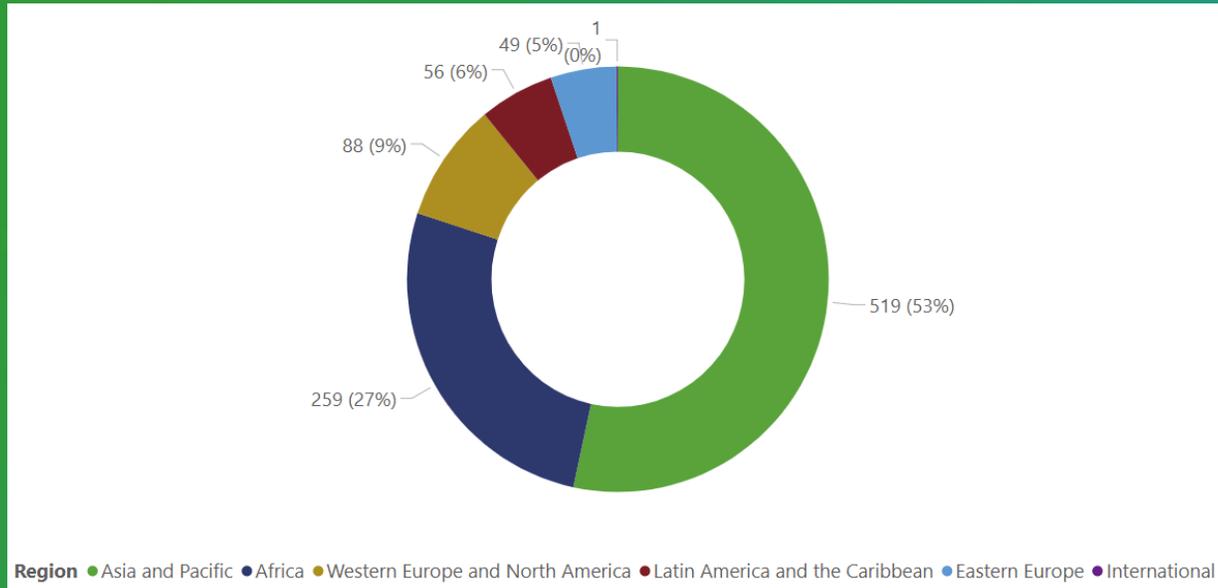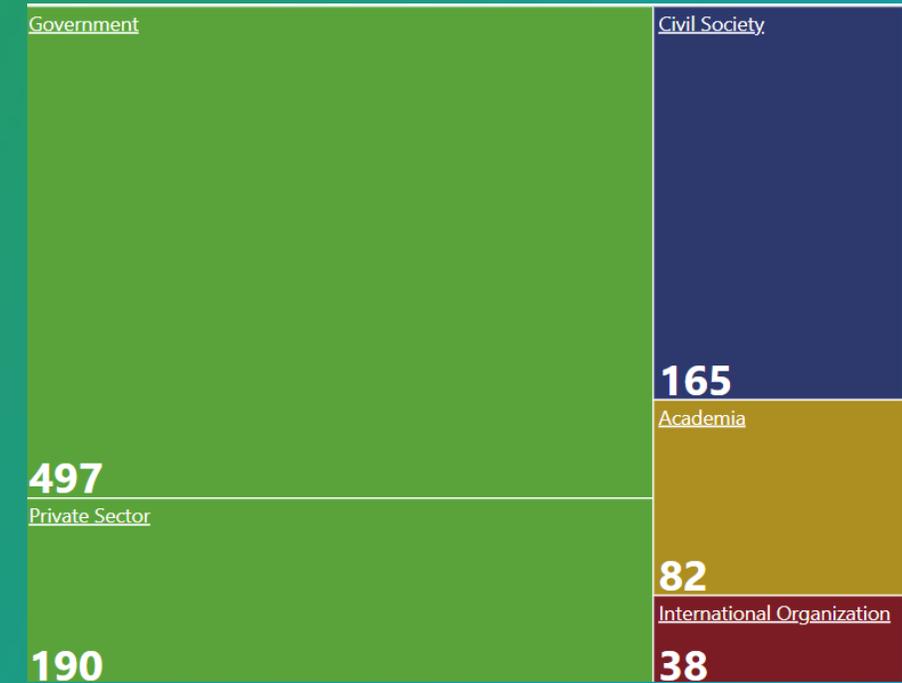
WSIS Prizes 2025

Action Lines Distribution
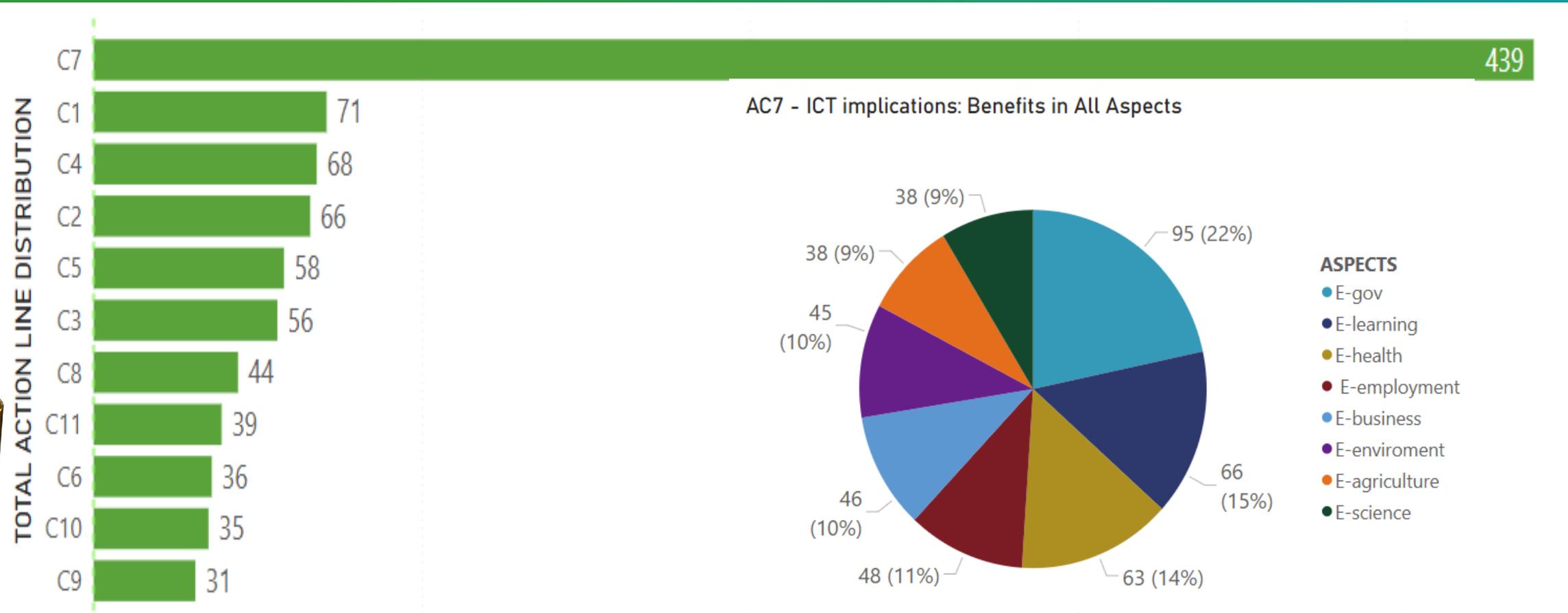
WSIS Prizes 2025

Targeted SDGs

SDG	Targeted SDGs
SDG 9	371
SDG 4	340
SDG 8	272
SDG 17	259
SDG 16	228
SDG 3	209
SDG 10	207
SDG 5	191
SDG 11	180
SDG 12	98
SDG 1	96
SDG 13	96
SDG 2	54
SDG 15	36
SDG 7	30
SDG 6	29
SDG 14	18
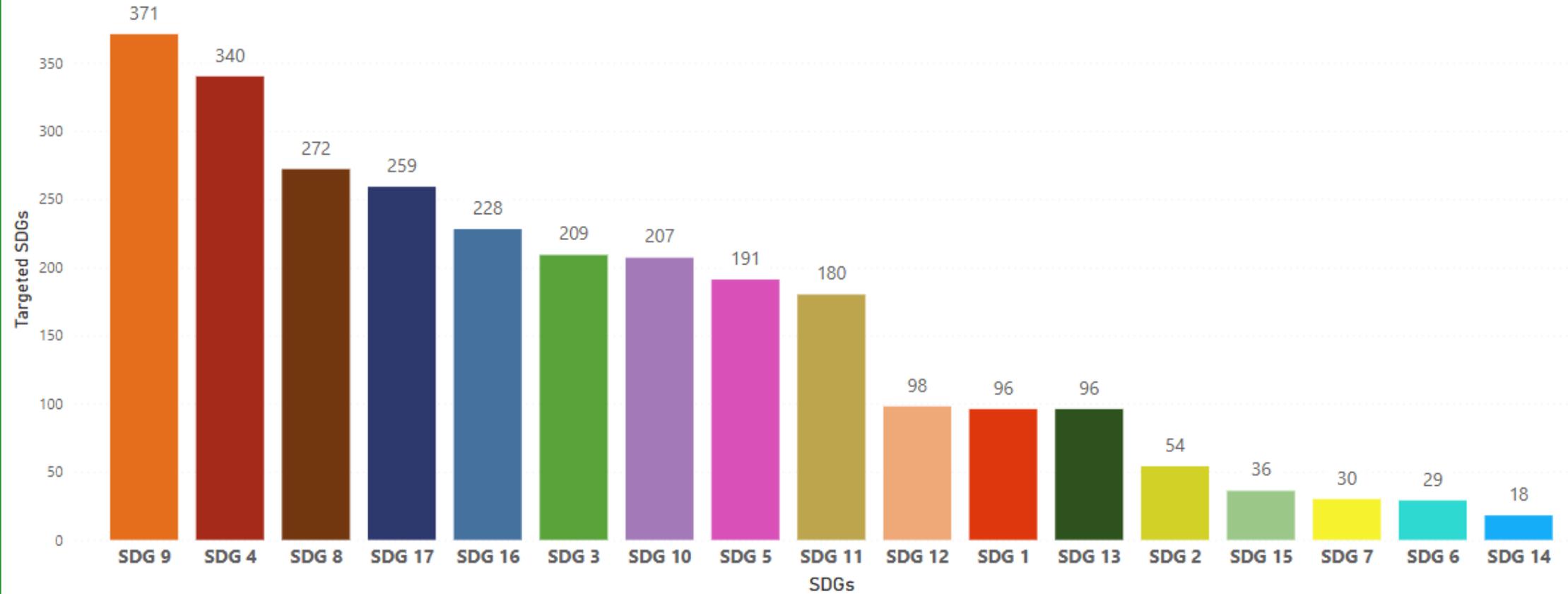
#WSIS20Story – What's your story?

- Create a short video (**20 seconds**) sharing how has WSIS contributed to your personal development, community improvement, or advanced your digital inclusion?

- Post your video/reel/snippet in **your language** on your preferred social media platforms (X, Facebook, Instagram and LinkedIn)

- Use the hashtag **#WSIS20Story** to ensure your story is part of the global narrative and tag WSIS accounts to increase the visibility of your video.

- Selected stories will be featured in WSIS+20 celebrations and communications

Partner with Us!

- Strategic Partner Diamond
- Strategic Partner Platinum
- Strategic Partner Gold
- Silver Partner
- Contributing Partners
- Supporting Partners

Contact us at wsis-info@itu.int

WSIS+20
REVIEW

WSIS+20 Review
Joint Preparatory Process

Regional Events

2023
SDG Summit

18- 19 Sep. 2023

2023
Japan Phase

8-12 Oct. IGF 2023:

WSIS+20 High-Level Panel

WSIS High-Level Dialogue

CSTD WSIS+20 Open consultation

WSIS+20 HLE OCP

WSIS+20 UNGIS open forum

UN ESCAP: 8-9 Nov 2023, Yerevan, Armenia

UN ECE: 14 March 2024, Geneva, Switzerland

UN ESCWA: 21-23 May 2024, Dubai, UAE 23-26 Feb 2025, Amman, Jordan

UN ESCAP: 3-5 Sept 2024, Astana, Kazakhstan 25-26 Sept, Jeju Island, South Korea

UN ECA: 9-11 Oct 2024, Dar es Salaam, Tanzania

UN ECLAC: 7-8 Nov 2024, Santiago, Chile

2024
Geneva Phase

27-31 May 2024:

WSIS+20 Forum High-Level Event 2024

2024
Summit of the Future

22-23 Sep 2024

2024
IGF

15-19 Dec 2024:

IGF 2024, Riyadh, Saudi Arabia

2025
WSIS +20 Modalities

A/79/L.62

Adopted in March 2025

Lithuania and Kenya appointed as co-facilitators to finalize the WSIS+20 modalities

2025
CSTD Review

7-11April 2025:

28th CSTD session

CSTD Chair will submit the outcomes of the WSIS+20 HLE 2025 in July through a letter to the PGA

2025
Paris Phase

4-5 June 2025

UNESCO Conference on Capacity Building on AI and Digital Transformation in the Public Sector

2025
IGF

23-27 June 2025:

IGF 2025, Lillestrom, Norway

2025
Geneva Phase

7-11 July 2025:

WSIS+20 High-Level Event 2025

2025
New York Phase

16-17 Dec 2025:

UNGA High-Level Meeting on the overall review of the implementation of the Outcomes of the WSIS

Multistakeholder outcome on 20 years of WSIS implementation and a vision of WSIS beyond 2025 to be submitted to the Summit of the Future 2024 and endorsed during the high-level meeting at UNGA in 2025

WSIS+20 Modalities

President of UNGA appointed co-facilitators for intergovernmental consultations to finalize the modalities for the WSIS+20 Overall Review – January 2025

WSIS+20 Modalities Resolution (A/79/L.62) is adopted – March 2025

H.E. Mr. Erastus Lokaale

Permanent Representative of the Republic of Kenya to the United Nations

H.E. Mr. Rytis Paulauskas

Permanent Representative of the Republic of Lithuania to the United Nations
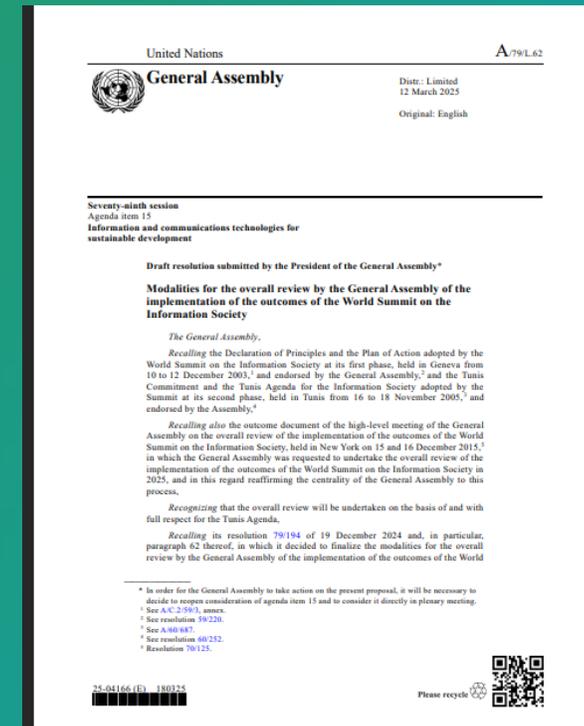
WSIS+20 Roadmaps

World Summit on the Information Society (WSIS)+20: WSIS beyond 2025 - WSIS+20 Roadmap

Report of the UNESCO Director-General on the implementation of the World Summit on the Information Society (WSIS) outcomes

Commission on Science and Technology for Development Roadmap for the WSIS+20

20 years of WSIS Action Lines: milestones, challenges and emerging trends beyond 2025

20 years of implementation of WSIS Action Lines prepared by UN Action Lines Facilitators, highlighting:

- Evolution of context

- 20 years achievements

- Challenges

- Emerging Trends

- Opportunities beyond 2025

Learn more:
https://www.itu.int/net4/wsis/forum/2025/Home/About

The floor is yours!

wsis.org/forum

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@WSISprocess